

Draft Revenue Budget Digest 2021/2022

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Introduction

This document provides a description of what each Council service does and how much it is proposed that they will spend next year, including how much income they will receive.

Revenue Budget 2021/22

as at 13th January 2021

Directorate/Service	Expenditure	Income	Net
	£000's	£000's	£000's
Adult Services and Housing	56,195	-14,326	41,869
Children's Services	101,902	-56,187	45,715
Dedicated Schools Grant included in Children's Services.	44,347	-44,347	0
Public Health	9,958	-254	9,704
Sub Total – Joint Commissioning Team	168,055	-70,767	97,288
Corporate Services	+		
Community Services	6,851	-4,234	2,617
Corporate Services	8,749	-2,770	5,979
Customer Services	47,156	-43,997	3,159
Housing benefit included in Customer Services	42,200	-42,259	-59
Sub Total - Corporate Services	62,756	-51,001	11,755
<u>Finance</u>	28,619	-38,235	-9,616
<u>Place</u>			
Business Services and Regeneration and Assets	32,306	-18,831	13,475
Investment Properties	9,483	-14,122	-4,639
Planning and Transport	9,613	-2,404	7,209
Sub Total -Place	51,402	-35,357	16,045
TOTAL	310,832	-195,360	115,472
Sources of Funding	+		
Council Tax	0	-74,607	-74,607
Revenue Support Grant	0	-6,562	-6,562
Business Rates (NNDR)	0	-33,712	-33,712
New Homes Bonus and Other Grants	1,357	-174	1,183
LCTS Grant - Covid related	0	-1,774	-1,774
TOTAL	1,357	-116,829	-115,472
Total	+		0

Children's Services Cabinet Member: Councillor Law Responsible Officer: Nancy Meehan

Children's Safeguarding Service - Disabilities / Quality Assurance

This area of the budget covers services to safeguard children and young people with disabilities and work with families with complex needs. It covers the work associated with placing, supporting and monitoring the children with disabilities who need to be in the care of the local authority as well as the provision of short breaks; holiday playschemes; and other groups for children with complex to profound learning and/or physical disabilities.

This section also includes the Safeguarding Unit, the Torbay Safeguarding Children's Board and PARIS team as well as organisational development for all Children's Services staff.

Children's Safeguarding Service – Placement Costs and Allowances

This section of the budget only includes costs relating to the care of children in need or in care. It includes health income to support packages of care and contributions from Dedicated Schools Grant (DSG) for joint funded placements with an educational element.

Children's Safeguarding Service – Specialist Services/Intensive Youth

Children's Safeguarding team provides fostering and adoption services in Torbay such as recruitment, assessment, supervision and support. It also covers the Looked After Children/ Permanence team in which the Social Workers take the statutory responsibility, in conjunction with colleagues within the Adoption Team, for completing the necessary reports and procedures around the process of placing a child for adoption, from the making of a 'Placement Order'. And also the work of Long-Term Care:

In which a large number of the children allocated to this team are placed either in Torbay foster placements, or within 'out of area' fostering and residential provision.

This section also covers the work of the Integrated Youth Support Service that provides an integrated service to children and young people from the age of 10 until 25. The IYSS service will bring together a range of areas such as youth offending, care leavers, attendance improvement and provide targeted interventions to prevent or reduce the numbers of young people entering or remaining within the care system.

Children's Safeguarding Service - Senior Management/Support

This service includes the costs of LA funded Business Support including staff travel, subsidence, mobile phone and office expenses across Children's Services. It also includes the costs of the Senior Management Team.

Children's Safeguarding Service - Safeguarding & Supporting Families/Single Assessment/MASH

This section of the budget covers the Children in Need Service which came into effect on 1 June 2014 and is responsible for the following areas of social work: Initial Assessments, Core Assessments, Child Protection investigations (s47) from Initial Assessment where required, Children Looked After, Duty system/rota and Section 7 reports. It also covers The Family Solutions Service is one part of the journey towards the Integrated Services Delivery Model. This has enabled the opportunity to bring together the Family Intervention Project with the Locality Family Support Teams to create a new service of Community Care Workers currently delivering targeted interventions to children, young people and their families at high level 2 of the child's journey.

It is also responsible for child protection service where the teams hold caseloads of children who have been identified as being in need of support and/or protection which is delivered via a Child in Need plan or a Child Protection Plan. Those children most at risk of harm may be 'looked after' and their circumstances considered within the Court arena.

It also covers work by The Arc (Assessment Resource Centre), Intensive Family Support Service (IFSS) and Family Group Conferencing.

Commissioning Unit Including Youth and External Contracts

This includes Commissioning Unit (including Youth Carers Service), Youth Trust Services and external contracts with Careers South West, Children's Society and Young Person Substance Misuse which is part of the 0-19 contract with Torbay & South Devon NHS Foundation Trust. It also includes the Troubled Families Grant and contracts for Young People Support & Accommodation, Young Parents Support & Young Devon Supported Lodgings.

Schools Services

This service includes services funded by both the Dedicated Schools Grant (DSG) and Council funding. The main services predominately by DSG are: - School Formula Allocations, Alternative Provision / Vulnerable Children, Independent Special School Fees, PVI and Early Years funding.

Services predominately funded by Council funding are:- Special Educational Needs, Home to School Transport / Escorts, other school support services including Educational Psychology and Advisory Teachers, Governing Body Support and Private Finance Initiative.

Children's Services

2021/22 Budget Summary (*ATL)

	ID	Service	Number of full time equivalent	Total Expenditure	Total Income	Net Expenditure
			employees **	£`000	£`000	£,000
	Chil	dren's Safeguarding Service - Disabilities / Quality Assurance				
	760	Children's Social Care Systems Team	4	150	0	150
	709	Disabilities - Day Care Services	1.57	299	0	299
ָּט	715	Disabilities - Direct Payments	0	720	-40	680
age	714	Disabilities - Overnight Short Breaks	0	354	0	354
7	712	Disabilities - Social Work Team	7.45	395	0	395
	710	Disabilities- Occupational Therapy	0	147	0	147
	764	Learning Academy	11.8	737	-25	712
	708	Safeguarding Children Board	2.1	150	-86	64
	707	Safeguarding Unit / Independent Reviewing	7.6	466	0	466
	Serv	ice Total	34.52	3,418	-15	1 3,267

ID	Service	Number of full time equivalent	Total Expenditure	Total Income	Net Expenditure
		employees **	£,000	£`000	£,000
Chil	dren's Safeguarding Service - Placement Costs & Allowances				
762	16+ Independent Provision	0	2,082	0	2,082
735	16+ Non LAC - Lodgings / Personal Allowances	0	1,197	-148	1,049
743	Adoption Allowances	0	335	0	335
736	Connected Persons Fostering	0	550	0	550
734	In House Fostering	0	4,630	-31	4,599
734 737	Independent Sector Fostering	0	4,800	0	4,800
738	Parent & Child Placements	0	500	0	500
750	Residence Allowances	0	270	0	270
739	Residential Care	0	6,460	-100	6,360
741	Section 17 - Assistance to Families	0	480	0	480
742	Special Guardianship Allowances	0	1,375	0	1,375
763	Unaccompanied Asylum Seeking Children		0	0	0
Serv	ce Total	0	22,679	-27	9 22,400

ID	Service	Number of full time equivalent	Total Expenditure	Total Income	Net Expenditure
		employees **	£`000	£,000	£`000
Chil	dren's Safeguarding Service - Specialist Services / Intensive Youth				
719	Adoption Service		863	C	863
718	Fostering-Recruitment, Assessment, Supervision & Support	21.65	1,277	0	1,277
722	Intensive Youth Support Service	9.61	377	0	377
716	Looked after Children Team	18.11	1,042	0	1,042
T 761	Placement with Families & Matching	5	188	C	188
701 2 720 D	Youth Offending	11.71	534	-277	257
≺ Serv	ice Total	66.08	4,281	-27	7 4,004
Chil	dren's Safeguarding Service -Senior Management / Support				
725	Business Support - LA Funded	36.65	1,104	0	1,104
731	Senior Management Team	9	929	C	929
768	Vacancy Management		-500	O	-500

_	ID	Service	Number of full time equivalent employees **	Total Expenditure £`000	Total Income	Net Expenditure £`000
S	Serv	ice Total	45.65	1,533	(0 1,533
C	Chil	dren's Safeguarding Service-Safeguarding & Supporting Far	milies/Single Assessment/M <i>A</i>	ASH		
7	728	Assessment Resource Centre	7.8	298	0	298
7	717	Early Help Service	12.69	467	-235	232
<u>י</u>	767	Edge of Care Team	8.81	328	0	328
age	727	Family Group Conferencing	1	115	0	115
^^	726	Multi Agency Safeguarding Hub (MASH)	13.8	577	0	577
7	732	Other Safeguarding Activities/Legal costs	4	1,426	0	1,426
7	730	Safeguarding & Supporting Families	47.3	3,249	0	3,249
7	766	Single Assessment Team	29	1,771	0	1,771
S	Serv	ice Total	124.4	8,231	-23	5 7,996

Commissioning, Including Youth & External Contracts

	ID	Service	Number of full time equivalent employees **	Total Expenditure £`000	Total Income	Net Expenditure £`000
-				£ 000	2 000	
	703	Careers South West Contract	0	290	0	290
	704	Children's Society Contract	0	208	0	208
	756	Troubled Families Grant	4	576	-576	0
	769	Young People / Parents - Support & Accomodation	0	558	0	558
•	705	Young Person's Substance Misuse	0	50	0	50
	701	Youth Trust	0	402	0	402
D						
	Serv	ice Total	4	2,084	-576	1,508
9	Sch	ools Services				
	765	Business Support - DSG Funded	13.34	436	-19	417
	748	Early Years / Children's Centres Contract	8.73	955	-10	945
	751	Home to School Transport / Escorts	3.87	2,651	-77	2,574
	746	Independent Special School Fees	0	3,100	0	3,100
	744	Medical Tuition Service / Virtual School & Other AP	10.73	1,570	-28	1,542
	752	Other School Support Services	16.65	2,656	-1,097	1,559

ID	Service	Number of full time equivalent employees **	Total Expenditure £`000	Total Income £`000	Net Expenditure £`000
753	Private Finance Initiative	0	2,640	-1,907	733
747	PVI Nursery Funding - 2, 3 & 4 year olds	0	4,671	0	4,671
749	School Funding / DSG and Other Grants	1.54	38,011	-50,734	-12,723
706	SEND Reforms	19.47	919	-47	872
745	Special Educational Needs	1	2,067	-750	1,317
Serv	ice Total	75.33	59,676	-54,669	5,007
Total		349.98	101,902	-56,187	45,715

Note: *ATL = 'Above the Line' budget is the net budget that an officer is responsible for, which excludes reallocated support services.

**= Indicative FTEs

Children's Safeguarding Service - Disabilities / Quality Assurance

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Other / Contract	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Income from Health	Income Police / Probation	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£`000	£`000	£`000	£,000	£`000	£`000	£,000	£`000	£`000	£`000
760 Children's Social Care Systems Team	4	150	0	0	0	0	150	0	0	0	0	0	150
709 Disabilities - Day Care Services	1.57	50	0	66	0	183	299	0	O	0	0	0	299
715 Disabilities - Direct Payment	s 0	0	0	0	0	720	720	0	0	-40	0	-40	680
714 Disabilities - Overnight Short Breaks	0	0	0	20	0	334	354	0	0	0	0	0	354
712 Disabilities - Social Work Team	7.45	343	0	52	0	0	395	0	O	0	0	0	395
Disabilities- Occupational Therapy	0	0	0	11	0	136	147	0	0	0	0	0	147
764 Learning Academy	11.8	556	0	33	0	148	737	0	-25	0	0	-25	712
708 Safeguarding Children Board	2.1	95	0	55	0	0	150	-30	0	-37	-19	-86	64
707 Safeguarding Unit / Independent Reviewing	7.6	455	0	11	0	0	466	0	O	0	0	0	466
Service Total	34.52	1,649	0	248	0	1,521	3,418	-30	-25	-77	-19	-151	3,267

^{**=} indicative FTE's

Children's Safeguarding Service - Placement Costs & Allowances

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Payments to Carers	Payment to Provider	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Income from Health	Other Income	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£`000	£`000	£,000	£`000	£,000	£`000	£,000	£`000	£`000	£,000
762 16+ Independent Provision	0	0	0	15	0	2,067	2,082	0	0	0	0	0	2,082
735 16+ Non LAC - Lodgings / Personal Allowances	0	0	0	10	0	1,187	1,197	0	-148	0	0	-148	1,049
743 Adoption Allowances	0	0	0	0	335	0	335	0	0	0	0	0	335
736 Connected Persons Fosterin	g 0	0	0	0	550	0	550	0	0	0	0	0	550
734 In House Fostering	0	0	0	641	3,428	561	4,630	0	0	0	-31	-31	4,599
737 Independent Sector N Fostering	0	0	0	0	0	4,800	4,800	0	0	0	0	0	4,800
738 Parent & Child Placements	0	0	0	10	0	490	500	0	0	0	0	0	500
750 Residence Allowances	0	0	0	0	270	0	270	0	0	0	0	0	270
739 Residential Care	0	0	0	41	0	6,419	6,460	0	0	-100	0	-100	6,360
741 Section 17 - Assistance to Families	0	0	0	480	0	0	480	0	0	0	0	0	480
742 Special Guardianship Allowances	0	0	0	0	1,375	0	1,375	0	0	0	0	0	1,375
763 Unaccompanied Asylum Seeking Children		0	0	0	0	0	0	0	0	0	0	0	0

^{**=} indicative FTE's

Children's Safeguarding Service - Specialist Services / Intensive Youth

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Other / Contracts	Total Expenditure (*ATL)	Contribs. from other LA's	Grant	Income from Health	Other Income	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£,000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000
719 Adoption Service		0	0	2	0	861	863	0	0	0	0	0	863
718 Fostering-Recruitment, Assessment, Supervision &	21.65	1,005	0	72	0	200	1,277	0	0	0	0	0	1,277
722 Intensive Youth Support Service	9.61	364	0	13	0	0	377	0	0	0	0	0	377
716 Looked after Children Team	18.11	805	0	37	0	200	1,042	0	0	0	0	0	1,042
761 Placement with Families & Matching	5	187	0	1	0	0	188	0	0	0	0	0	188
① 7 <u>20</u> Youth Offending ♣	11.71	514	0	20	0	0	534	0	-191	-16	-70	-277	257
Service Total	66.08	2,875	0	145	0	1,261	4,281	0	-191	-16	-70	-277	4,004

^{**=} indicative FTE's

Children's Safeguarding Service - Senior Management / Support

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Other	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other income	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£,000	£`000	£`000	£`000	£,000	£`000	£,000	£,000	£`000	£`000	£,000
725 Business Support - LA Funded	36.65	946	1	157	0	0	1,104	0	0	0	0	0	1,104
731 Senior Management Team	9	921	0	8	0	0	929	0	0	0	0	0	929
768 Vacancy Management		-500	0	0	0	0	-500	0	0	0	0	0	-500
Service Total	45.65	1,367	1	165	0	0	1,533	0	0	0	0	0	1,533

T*= indicative FTE's

Children's Safeguarding Service-Safeguarding & Supporting Families/Single Assessment/MASH

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Other / Contract S	Total Expenditure (*ATL)	Fees, Charges & Sales	Cont from Reserve	Contribut'n from Grants	Other income	Total Income (*ATL)	Net Expenditure (*ATL)
		£,000	£`000	£`000	£`000	£`000	£,000	£`000	£`000	£,000	£`000	£`000	£,000
728 Assessment Resource Centre	e 7.8	268	26	4	0	0	298	0	0	0	0	0	298
717 Early Help Service	12.69	462	0	5	0	0	467	0	0	-235	0	-235	232
767 Edge of Care Team	8.81	325	0	3	0	0	328	0	0	0	0	0	328
727 Family Group Conferencing	1	50	0	2	0	63	115	0	0	0	0	0	115
7 Multi Agency Safeguarding Hub (MASH)	13.8	576	0	1	0	0	577	0	0	0	0	0	577
₱ 733 Other Safeguarding₱ Activities/Legal costs	4	531	0	754	0	141	1,426	0	0	0	0	0	1,426
730 Safeguarding & Supporting Families	47.3	2,165	0	51	0	1,033	3,249	0	0	0	0	0	3,249
766 Single Assessment Team	29	1,359	0	12	0	400	1,771	0	0	0	0	0	1,771
Service Total	124.4	5,736	26	832	0	1,637	8,231	0	0	-235	0	-235	7,996

^{**=} indicative FTE's

Commissioning, Including Youth & External Contracts

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contracts	Other	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other Income	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£`000	£`000	£`000	£,000	£`000	£`000	£`000	£`000	£`000	£,000
703 Careers South West Contrac	ct 0	0	0	0	290	0	290	0	0	0	0	0	290
704 Children's Society Contract	0	0	0	0	208	0	208	0	0	0	0	0	208
756 Troubled Families Grant	4	179	0	162	0	235	576	0	-576	0	0	-576	0
769 Young People / Parents - Support & Accomodation	0	0	0	0	558	0	558	0	0	0	0	0	558
705 Young Person's Substance Misuse	0	0	0	0	50	0	50	0	0	0	0	0	50
Misuse Output Misuse Output Misuse	0	0	0	0	371	31	402	0	0	0	0	0	402
Service Total	4	179	0	162	1,477	266	2,084	0	-576	0	0	-576	1,508

^{**=} indicative FTE's

Schools Services

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Other / Contracts	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Buy-back from Schools	Total Income (*ATL)	Net Expenditure (*ATL)
		£,000	£`000	£,000	£,000	£`000	£`000	£`000	£`000	£`000	£,000	£`000	£`000
765 Business Support - DSG Funded	13.34	434	0	2	0	0	436	0	0	0	-19	-19	417
748 Early Years / Children's Centres Contract	8.73	380	37	53	0	485	955	-10	0	0	0	-10	945
751 Home to School Transport / Escorts	3.87	116	0	2,069	0	466	2,651	-25	-52	0	0	-77	2,574
746 Independent Special School Fees	0	0	0	0	0	3,100	3,100	0	0	0	0	0	3,100
Medical Tuition Service / Virtual School & Other AP	10.73	528	0	53	0	989	1,570	0	0	-28	0	-28	1,542
™ 752 Other School Support Services	16.65	906	0	227	0	1,523	2,656	-20	-800	-37	-240	-1,097	1,559
753 Private Finance Initiative	0	0	0	2,140	457	43	2,640	-726	-503	-678	0	-1,907	733
747 PVI Nursery Funding - 2, 3 & 4 year olds	0	0	0	0	0	4,671	4,671	0	0	0	0	0	4,671
749 School Funding / DSG and Other Grants	1.54	38	21	. 1	64	37,887	38,011	-278	-47,882	-2,574	0	-50,734	-12,723
706 SEND Reforms	19.47	856	0	63	0	0	919	0	0	-47	0	-47	872
745 Special Educational Needs	1	31	0	146	0	1,890	2,067	-750	0	0	0	-750	1,317
Service Total	75.33	3,289	58	4,754	521	51,054	59,676	-1,809	-49,237	-3,364	-259	-54,669	5,007

^{**=} indicative FTE'S

Adult Services Cabinet Member: Councillor Stockman

Responsible Officer: Joanna Williams

Adult Social Care

The delegated services delivered directly or purchased are as follows:

Residential and Nursing Home Provision

Providing accommodation, care and support to clients unable to live at home. They may have chronic/complex needs which prevent them from being cared for safely at home or within another setting.

Care and Support (Domiciliary) and Day Care Services

Domiciliary care provides tailored personal care and support within a client's home to meet their individual needs. The person is visited at various times of the day or, in some cases, care is provided over a full 24-hour period. The integrated approach in Torbay continues to develop the range of skills that are available to support people with both personal and non-personal care. Day care is provided outside of the client's home and offers a range of meaningful social activities aimed at sustaining a person's capacity to live independently and enjoyment of life.

Learning Disabilities

Organisations within Torbay work together to ensure that people with a learning disability are able to enjoy the same basic rights as anyone else. People are housed and supported to find work that is suited to them. They are able to enjoy time with friends and family and take part in the culture and community of Torbay.

Mental Health Services

These services organise support for people with acute/severe and enduring mental health problems, using appropriate residential, nursing, domiciliary and day care services as well as providing specialist advice to other frontline teams. Services for people aged over 65 including those with dementias, are provided by the Integrated Care Organisation (ICO). Mental health services for people of working age under 65, are provided by Devon Partnership Trust and the ICO plays a lead role in co-ordination of these services.

Support to Carers

Information, advice and emotional support to carers is provided which seeks to prevent the breakdown of their own physical or mental health in carrying out their vital role. Flexible breaks and other support is available which is not dependent on accessing statutory services. The service enables an appropriate response to most needs and an effective referral mechanism for more complex cases.

Voluntary Sector

A vibrant voluntary and third sector is considered to be an intrinsic element of the care and support system. Commissioning, coordinating and the encouragement of both local and national organisations are undertaken to create a network of provision to support individuals and local communities.

Joint Equipment Store

The Community Equipment Service is jointly commissioned by Torbay Council and Clinical Commissioning Group from an independent service provider. It prescribes items of community equipment to promote independent living, palliative care and timely transfers of care.

The service provides complex aids for daily living (including specialist beds, mattresses, hoists and syringe pumps) and minor adaptations (such as grab rails and ramps). It also provides the administration for the Simple Aids for Daily Living (including walking frames, shower stools and bath boards) service which is provided by a range of local retailers.

Other Adult Services

This section of the budget covers services to Torbay Council Partnership Commissioning Team which provides a strategic commissioning approach to local adult social care challenges. It works with local partners and other local authorities across the region. It is pursuing the integration agenda by working increasingly closely with Public Health and Children's Services, to design ways of meeting the needs of families and the community. This includes looking at housing and accommodation issues, new ways of contracting with providers such as outcomes based working, seeking to bring in new investment to enable positive changes to the care system and continuing to find new, innovative ways to provide improved care and wellbeing for the population.

It ensures that the council remains compliant with legislation such as the Care Act 2014 and is represented at a regional and national level for Adult Social Services. It also oversees the contract with the ICO and the delivery of the delegated tasks.

Accommodation based and outreach support for vulnerable young people and families

This service provides mediation for vulnerable young homeless people, supported lodgings with host families and Foyer accommodation to support young homeless people into employment and training.

Family support

The Family Support Service provides accommodation and support for people experiencing domestic abuse, accommodation based support for families with complex needs and local commissioning of services supporting the Government's troubled families programme. Assessment, resettlement and accommodation support for single vulnerable homeless people and rough sleepers.

Specialist housing

This service covers extra care housing and accommodation with support for people with learning disabilities and poor mental and physical health.

Advocacy support and advice

Provides advocacy for patients and carers to feedback on health and social care and has input to the quality assurance of local provision including, care homes and community services.

Adult Services & Housing

2021/22 Budget Summary (*ATL)

	ID	Service	Number of full time equivalent	Total Expenditure	Total Income	Net Expenditure
			employees	£,000	£`000	£,000
	Adu	It Social Care				
	101	Adult Social Care	0	36,329	-3,9	04 32,425
	108	Adult Social Care Precept		8,191		0 8,191
Ū	110	Improved Better Care Fund		8,578	-8,5	78 0
Page	100	Joint Equipment Store	0	1,042	-52	21 521
2		Other Adult Services	13.3	2,055	-1,3	23 732
	Serv	ice Total	13.3	56,195	-14,	326 41,869
	Total		13.3	56,195	-14,3	326 41,869

Note: *ATL = 'Above the Line' budget is the net budget that an officer is responsible for, which excludes reallocated support services

Adult Social Care

ID Service	No of Staff (FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Other	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£`000	£`000	£,000	£`000	£`000	£`000	£`000	£`000	£`000	£`000
101 Adult Social Care	0	0	0	36,329	0	0	36,329	0	-3,904	0	0	-3,904	32,425
108 Adult Social Care Precept		0	0	8,191	0	0	8,191	0	0	0	0	0	8,191
110 Improved Better Care Fund		0	0	8,578	0	0	8,578	0	-8,578	0	0	-8,578	0
100 Joint Equipment Store	0	0	0	1,042	0	0	1,042	-521	0	0	0	-521	521
Other Adult Services	13.3	795	0	1,260	0	0	2,055	0	0	-259	-1,064	-1,323	732
Service Total	13.3	795	0	55,400	0	0	56,195	-521	-12,482	-259	-1,064	-14,326	41,869

Note: The above budgets include £47m payable to the Integrated Care Organisation for the provision of Adult Social Care Services

Public Health Cabinet Member: Councillor Stockman

Responsible Officer: Caroline Dimond

Public Health – Community Development

Since 1 April 2013, Torbay Council has been responsible for some of the legal duties to improve the health of the local population. Others are the responsibility of Public Health England which is a Government agency that oversees national public health programmes such as national immunisation programmes.

The Public Health Team works closely with different departments within Torbay Council – specifically Adult Social care Commissioning with whom Public health now forms part of an integrated joint Commissioning Team. It also works alongside NHS Devon Torbay Clinical Commissioning Group (CCG), representatives of NHS England, statutory and non-statutory service providers and voluntary groups to create as integrated an approach as possible to improve the health of Torbay residents. In all it does, the Public Health Team seeks to ensure the health needs of disadvantaged communities and vulnerable groups within the area are addressed and there is due consideration made to addressing inequalities in health. The aim is to improve the health of all people, but improving the health of the poorest, fastest.

This includes prescribed functions such as sexual health, public health advice and health checks. Income includes wider grant contributions for the Office of the Police and Crime Commissioner to support substance misuse (drugs and alcohol) treatment services. Non prescribed functions include substance misuse, stop smoking, obesity and physical activity and also commissioning 0-19 service for families and young people (including Health Visitors and school nurses). Public Health also has responsibility for funding the community Development infrastructure organisation.

Public Health - Ring-Fenced Grant

This includes prescribed functions such as sexual health, public health advice and health checks. Income includes wider grant contributions for the Office of the Police and Crime Commissioner to support substance misuse (drugs and alcohol) treatment services. Non prescribed functions include substance misuse stop smoking, obesity and physical activity and also commissioning 0-19 service for families and young people (including Health Visitors and school nurses). Public Health also has responsibility for funding the community Development infrastructure organisation.

The Public Health Team works closely with different departments within Torbay Council – specifically Adult Social care Commissioning. It also works alongside NHS Devon Torbay Clinical Commissioning Group (CCG), representatives of NHS England, statutory and non-statutory service providers and voluntary groups to create as integrated an approach as possible to improve the health of Torbay residents. In all it does, the Public Health Team seeks to

ensure the health needs of disadvantaged communities and vulnerable groups within the area are addressed and there is due consideration made to addressing inequalities in health. The aim is to improve the health of all people, but improving the health of the poorest, fastest.

Public Health

2021/22 Budget Summary (*ATL)

ID	Service	Number of full time equivalent employees	Total Expenditure £`000	Total Income	e Expenditure	
Pul	olic Health - Community Development					
903	Community Development		16		0	16
Ser	vice Total		16	i .	0	16
Pul	olic Health - Ring-Fenced Grant					
) 1 ₉₀₀	Management & Administration - Public Health	14	1,442	-2	51	1,191
901	Non Prescribed Functions - Public Health	0	4,486		-3	4,483
902	Prescribed Functions - Public Health	0	4,014		0	4,014
Ser	vice Total	14	9,942	-	254	9,688

Public Health - Community Development

ID Service	No of Staff (FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Commun ity Centres	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£,000	£,000	£`000	£`000	£`000	£`000	£,000	£,000	£`000	£`000	£`000
903 Community Development		0	0	0	0	16	16	0	0	0	0	0	16
Service Total		0	0	0	0	16	16	0	0	0	0	0	16

Public Health - Ring-Fenced Grant

ID Service	No of Staff (FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Other	Total Expenditure (*ATL)	Contrib'ns from other	Govern't Grant Income	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£`000	£`000	£`000	£,000	£`000	£`000	£`000	£`000	£`000	£`000
900 Management & Administration - Public	14	953	1	439	49	0	1,442	-251	0	0	0	-251	1,191
901 Non Prescribed Functions - Public Health	0	0	0	4,486	0	0	4,486	0	0	0	-3	-3	4,483
902 Prescribed Functions - Public Health	0	0	0	4,014	0	0	4,014	0	0	0	0	0	4,014
Service Total	14	953	1	8,939	49	0	9,942	-251	0	0	-3	-254	9,688

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Community Services

Cabinet Member: Councillor Carter **Responsible Officer:** Tara Harris

Bereavement Services

This service was externalised in 2008 to Westerleigh Group who now manage the Cemeteries and Crematorium service under a 25 year lease and management agreement.

Community Protection and Private Housing Standards

Community Protection includes core statutory services of Environmental Health, namely Pollution Control and Private Sector Housing Standards and Anti-Social behaviour. Community Protection key services are managed collectively to ensure neighbourhood issues are adequately addressed.

The Community Protection Team has a range of mandatory regulatory responsibilities and the way in which it delivers services is governed by a large number of statutes.

The Private Sector Housing Standards Team deploys the statutory duties of the council, intervenes and regulates the private sector housing market in Torbay to ensure the health, safety and welfare of owner occupiers and tenants. The Home Improvement Service which supports vulnerable clients in their Disabled Facilities Grant adaptations is currently contracted out.

Food Safety, Licensing, Trading Standards, Health and Safety and Resilience

These statutory services protect the public's health, safety and welfare across Torbay. They are managed as an integrated team to improve the service to the customer and to improve efficiency. Food hygiene, food standards and health and safety enforcement. Investigation of infectious disease. Premises Licensing and Hackney Carriage and Private Hire Vehicle Licensing.

Health and Safety and Resilience – This includes corporate health and safety, emergency planning and business continuity which support all other business units of the Council and are an essential part of the Council's resilience and statutory responsibilities under the Health and Safety at Work Act and the Civil Contingencies Act.

Trading Standards in Torbay (fair trading, metrology, product safety) is now run by Devon County Council under a shared services arrangement.

Housing Services (Operational)

The Housing Options Service provides a range of services to prevent homelessness and support individuals and families in crisis, through the provision of emergency and temporary accommodation. Housing Options is the main referral route into any temporary accommodation contracted by the Authority.

There is a statutory duty to produce a Homelessness Strategy and maintain a housing register (Devon Home Choice). This requires the provision of a Housing Options service for prevention advice and homeless applications. In addition the Council has to provide emergency and temporary accommodation and access to support and supported accommodation to the meet different needs.

The Housing Options Team has a range of statutory duties to deliver emergency and temporary accommodation and prevent homelessness and manage the housing waiting list. The way in which it delivers services is governed by a large number of statutes.

Safer Communities

The Safer Communities team co-ordinates the Safer Communities Partnership as well as managing the front line service delivery of a number of partnership funded and delivered projects. Its main aim is to reduce the incidence and fear of crime, making Torbay a safe and healthy place to live in and visit. The Council has statutory duties as a Community Safety Partnership and also has duties to meet the requirements of Section 17 of the Crime and Disorder Act. Torbay Council works with other partners including the Police, Fire, Probation Service and NHS, who also contribute to the Safer Communities Partnership.

The Council has a statutory duty to maintain a Crime and Disorder Reduction Partnership. This duty includes a number of specific elements including: Community Safety meetings held, formal multi-agency information exchange protocol, holding public meetings to consult with communities about priorities, rolling strategic assessment of crime and disorder, implementation of a strategy to reduce offending, delivery of the PREVENT agenda and domestic homicide reviews.

CCTV and Security team support many of the Council's other functions, notably Safer Communities work, Licensing and the Night Time Economy; its duties under the Safety at Work Act 1974 with regard to its own staff, safeguarding of young people, prevention of sexual violence and supporting the anti-social behaviour team in delivering its work to reduce the impact of those with dependency problems and to protect those who are vulnerable.

Community Services

2021/22 Budget Summary (*ATL)

ID	Service	Number of full time equivalent employees**	Total Expenditure £`000	Total Income	Net Expenditure £`000
Ber	eavement Services				
300	Bereavement Services	0	0	-7	'98 -798
ູ Serv ພ	rice Total	0	() -	798 -798
age Cor	nmunity Protection & Private Housing Standards				
302	Community Protection	10	546	-1	58 388
306	Private Sector Housing Standards	9.47	755	-3	310 445
Serv	rice Total	19.47	1,301	l -	468 833
	d Safety, Licensing, Trading Standards, Health & Safety, and illience				
304	Food Safety, Licensing and Trading Standards	14.41	989	-6	371
310	Health & Safety and Resilience	4	223	-	-19 204

	ID	Service	Number of full time equivalent employees**	Total Expenditure £`000	Total Income £`000	Net Expenditure £`000
	Serv	ice Total	18.41	1,212	-6	37 575
	Hou	sing Services				
	308	Housing Options	20.59	727		0 727
	311	Licensed Accommodation	0	432	-21	4 218
-	314	Mediation & Housing Partnership	0	7		0 7
Page	313	Prevention Fund	0	145		0 145
<u> </u>	312	Rent Deposit Guarantee & Bond Scheme	0	11		0 11
	315	Rough Sleeper Initiative		620	-62	0 0
	309	Temporary Accommodation	0	1,768	-1,41	4 354
	Serv	ice Total	20.59	3,710	-2,2	48 1,462
	Safe	er Communities				
	552	Corporate Security	9.15	417	-4	0 377
	307	Safer Communities (inc Community Safety Partnership)	2.95	211	-4	3 168

ID Service	Number of full time equivalent employees**	Total Expenditure £`000	Total Income £`000	Net Expenditu £`000	ire
Service Total	12.1	628	3	-83	545
Total	70.57	6,851	-4,	234	2,617

Note: *ATL = 'Above the Line' budget is the net budget that an officer is responsible for, which excludes reallocated support services. **= indicative FTE's

Bereavement Services

ID Service	No of Employee Premise Direct Costs (**FTE)		Premises	es Supplies & Contribut'n Services to Reserves		Other / Grants	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£,000	£`000	£`000	£`000	£`000	£,000	£,000	£`000	£`000	£`000	£`000	£,000
300 Bereavement Services	0	0	0	0	0	0	0	-798	0	0	0	-798	-798
Service Total	0	0	0	0	0	0	0	-798	0	0	0	-798	-798

^{**=} indicative FTE's

Community Protection & Private Housing Standards

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Other	Total Expenditure (*ATL)	Fees, Charges & Sales	Income from organisat'n	Contribut'n from Reserves	Other / Health income	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£,000	£`000	£,000	£`000	£`000	£`000	£`000	£`000	£`000	£`000
302 Community Protection	10	403	11	132	0	0	546	-112	0	0	-46	-158	388
306 Private Sector Housing Standards	9.47	520	0	153	0	82	755	-177	0	0	-133	-310	445
Service Total	19.47	923	11	285	0	82	1,301	-289	0	0	-179	-468	833

^{**=} indicative FTE's

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Food Safety, Licensing, Trading Standards, Health & Safety, and Resilience

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Other	Total Expenditure (*ATL)	Fees, Charges & Sales	Income frm othr Org	Contribut'n from Reserves	Buyback from Schools	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£,000	£`000	£`000	£`000	£`000	£`000	£,000	£`000	£`000	£,000
304 Food Safety, Licensing and Trading Standards	14.41	708	0	281	0	0	989	-587	-31	0	0	-618	371
310 Health & Safety and Resilience	4	198	0	25	0	0	223	-6	0	0	-13	-19	204
Service Total	18.41	906	0	306	0	0	1,212	-593	-31	0	-13	-637	575

^{**=} indicative FTE's

Housing Services

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Other	Total Expenditure (*ATL)	Fees, Charges & Sales	Housing Benefit Subsidy	Contribut'n from Reserves	Govt. Grant	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£`000	£`000	£`000	£`000	£,000	£`000	£`000	£`000	£`000	£,000
308 Housing Options	20.59	721	0	6	0	0	727	0	0	0	0	0	727
311 Licensed Accommodation	0	0	432	0	0	0	432	0	-214	0	0	-214	218
314 Mediation & Housing Partnership	0	0	0	7	0	0	7	0	0	0	0	0	7
313 Prevention Fund	0	0	145	0	0	0	145	0	0	0	0	0	145
Rent Deposit Guarantee & Bond Scheme	0	0	11	0	0	0	11	0	0	0	0	0	11
0 315 Rough Sleeper Initiative ல		0	0	620	0	0	620	0	0	0	-620	-620	0
309 Temporary Accommodation	0	0	1,440	328	0	0	1,768	0	-668	0	-746	-1,414	354
Service Total	20.59	721	2,028	961	0	0	3,710	0	-882	0	-1,366	-2,248	1,462

^{**=} indicative FTE's

Safer Communities

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services		Other / Contribut'n	Total Expenditure (*ATL)	Fees, Charges & Sales		Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£`000	£`000	£`000	£`000	£,000	£`000	£`000	£`000	£`000	£`000
552 Corporate Security	9.15	291	0	90	0	36	417	-40	0	0	0	-40	377
307 Safer Communities (inc Community Safety	2.95	129	0	9	0	73	211	0	0	-43	0	-43	168
Service Total	12.1	420	0	99	0	109	628	-40	0	-43	0	-83	545

^{**=} indicative FTE's

Corporate Services and Operations

Cabinet Member: Councillor Carter

Responsible Officers: Anne-Marie Bond and Matthew

Fairclough-Kay

Corporate Support, Communications and Directors (JOT)

Corporate support combines a range of services, including community engagement, which support the operation of the Council's services and includes support to the Overview and Scrutiny function within the Council. Policy, Performance and Review Team sets a framework for consultation and equalities and they also support the development of Corporate Policy and complete statutory data returns along with analysing of a wide range of data. The Information Governance, Data Protection and Records Management services also forms part of this service, dealing with customer feedback and Freedom of Information Act requests.

Governance Support

This section of the budget reflects the expenditure incurred in relation to supporting the Council's decision making process and the political processes. It is a multi –skilled team who also undertake Election work including registration of electors. Member's allowances are also held in the budget.

Human Resources

Human Resources provide a service to the Council, schools and external organisations such as Torbay Development Agency and Academies. The service provides professional advice on a wide range of employment related issues, disciplinary and grievance and a range of services such as Payroll, Pensions, Occupational Health, Learning and Development, Counselling, Coaching, Mediation, Policy Development and Recruitment Services. This budget also includes the cost of the Council wide apprentice scheme now funded corporately and the apprentice levy.

Legal Services

Legal Services are provided to the Council, its Officers, Members and Committees. The division consist of the following Legal teams:- Property & Environment, Adult and Children's safeguarding, Litigation and Legal support including Records.

Legal Services also incorporates insurance and the Coroner which is now administrated by Plymouth City Council as the new lead body for the combined Coroners area.

Library Services

As of 1 April 2018, Libraries Unlimited was commissioned by Torbay Council to run Torbay libraries on its behalf. Libraries Unlimited will be responsible for delivering the service, with Torbay Council retaining the statutory responsibility for the library service and oversight of the performance of the contract with Libraries Unlimited. The Council has a statutory duty to "provide an efficient and comprehensive Library Service" as per the Public Libraries and Museums Act 1964.

The library service currently provides a wide range of services and resources to support local people in their work, study and leisure pursuits. This includes four branch libraries, lending services such as books and audio –visual materials, reference information and local studies and also young people's services and Inclusion services for disadvantaged people. The library service also provides events and festivals for all age groups including Agatha Christie, Summer Reading Challenge, author talks, musical and theatrical events, meeting rooms for hire, grant funded opportunities.

Post Room and Printing

Printing operates as a trading unit with all work charged on a job basis to clients both internal and external. The majority of work is required by Torbay Council with a diverse range of output from posters and outdoor banners through to offset/digital printing and regular complex mailing jobs obtaining the maximum postal discounts available.

The Post Team manage the receipt and despatch of all internal and external mail generated by and for Torbay Council, the daily general courier and the education courier services are run from within the Post Team and they also operate the Council's corporate scanning service which includes daily payments and benefit scanning.

The services share the role of Goods Inwards for the majority of parcel and large deliveries for the council. These services are not statutory although it

supports all other departments across the authority as well as external customers.

Registration of Births, Death and Marriages

This service is responsible for the registration of birth and deaths and the officiation of marriages in accordance with the statutory requirements.

Transformation

The Transformation Programme is made up of projects which will transform the way the council delivers services whilst providing best value for money and improving outcomes for its communities.

Corporate Services

2021/22 Budget Summary (*ATL)

ID	Service	Number of full time equivalent employees**	Total Expenditure £`000	Total Income	Net Expendit	
Cor	porate Support, Communications & Directors (JOT)					
254	Communications Team	5.8	199	-	-60	139
257	Community Engagement		81		0	81
U 258	Corporate Support	12.89	440	-	-51	389
255	Directors (JOT)	4	738		0	738
Serv	rice Total	22.69	1,458	-	111	1,347
Gov	vernance Support					
259	Democratic Representation	9.31	303	-	-36	267
260	Elections	2.81	245		-1	244
261	Members Allowances	0	502		0	502
Serv	rice Total	12.12	1,050		-37	1,013

	ID	Service	Number of full time equivalent	Total Expenditure	Total Income	Net Expenditure
			employees**	£,000	£,000	£,000
	Hum	nan Resources				
	265	Corporate Apprentices		220		0 220
	268	Corporate Recruitment	0	11		-1 10
	267	Corporate Training	0	52		-3 49
	266	Occupational Health	0	75	-	46 29
Ď	263	Payroll	8	227	-1	88 39
Page '	264	Personnel	11.14	478	-2	16 262
42	Serv	rice Total	19.14	1,063		454 609
	Lega	al Services				
	250	Coroner	0	429		0 429
	252	Insurance	0	1,273	-2	20 1,053
	253	Legal Services	22.82	1,165	-4	87 678
	Serv	rice Total	22.82	2,867		707 2,160

ID	Service	Number of full time equivalent employees**	Total Expenditure £`000	Total Income	Ne Expend	diture
Lib	raries					
558	Library Services - Operational	0	822		0	822
Serv	vice Total	0	822		0	822
Pos	at Room and Printing					
D 501	Post Room	5	157	-	-74	83
Page 4	Printing Services	6.3	728	-7	728	0
Serv	vice Total	11.3	885	-	-802	83
Reg	gistration of Births, Deaths & Marriages					
262	Registrar - Births, Deaths & Marriages	7.08	265	-3	354	-89
Serv	vice Total	7.08	265		-354	-89

Transformation

ID Service	Number of full time equivalent employees**	Total Expenditure £`000	Total Income	Net Expendit	
850 Transformation	6.45	339	-3	805	34
Service Total	6.45	339	-	305	34
Γotal	101.6	8,749	-2,7	770	5,979

Note: *ATL = 'Above the Line' budget is the net budget that an officer is responsible for, which excludes reallocated support services **= indicative FTE's

Corporate Support, Communications & Directors (JOT)

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Other	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£,000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£,000	£`000	£,000	£,000
254 Communications Team	5.8	195	0	4	0	0	199	-60	0	0	0	-60	139
257 Community Engagement		0	0	81	0	0	81	0	0	0	0	0	81
258 Corporate Support	12.89	415	0	25	0	0	440	-51	0	0	0	-51	389
255 Directors (JOT)	4	710	0	28	0	0	738	0	0	0	0	0	738
S ery ice Total သ	22.69	1,320	0	138	0	0	1,458	-111	0	0	0	-111	1,347

On the state of th

Governance Support

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Other	Total Expenditure (*ATL)	Fees, Charges & Sales		Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£`000	£,000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000
259 Democratic Representation	9.31	274	6	23	0	0	303	-36	0	0	0	-36	267
260 Elections	2.81	95	0	79	71	0	245	-1	0	0	0	-1	244
261 Members Allowances	0	476	0	26	0	0	502	0	0	0	0	0	502
Service Total	12.12	845	6	128	71	0	1,050	-37	0	0	0	-37	1,013

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Human Resources

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n A to Reserves	apprentice Levy	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£,000	£`000	£`000	£,000	£`000	£,000	£`000	£`000	£,000	£`000	£`000	£,000
265 Corporate Apprentices		106	0	0	0	114	220	0	0	0	0	0	220
268 Corporate Recruitment	0	0	0	11	0	0	11	-1	0	0	0	-1	10
267 Corporate Training	0	0	0	52	0	0	52	-3	0	0	0	-3	49
266 Occupational Health	0	0	0	75	0	0	75	-46	0	0	0	-46	29
263 Payroll	8	221	0	6	0	0	227	-188	0	0	0	-188	39
2004 Personnel	11.14	449	0	29	0	0	478	-216	0	0	0	-216	262
Service Total	19.14	776	0	173	0	114	1,063	-454	0	0	0	-454	609

^{**=} indicative FTE's

Legal Services

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Insurance Premium	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000
250 Coroner	0	0	0	429	0	0	429	0	0	0	0	0	429
252 Insurance	0	0	0	0	300	973	1,273	-220	0	0	0	-220	1,053
253 Legal Services	22.82	1,130	0	35	0	0	1,165	-487	0	0	0	-487	678
Service Total	22.82	1,130	0	464	300	973	2,867	-707	0	0	0	-707	2,160

ag**= indicative FTE's

Libraries

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Other	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£`000	£`000	£`000	£,000	£`000	£`000	£`000	£`000	£`000	£`000
558 Library Services - Operational	0	0	0	822	0	0	822	0	0	0	0	0	822
Service Total	0	0	0	822	0	0	822	0	0	0	0	0	822

Post Room and Printing

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Other	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£`000	£`000	£`000	£,000	£`000	£`000	£`000	£`000	£`000	£`000
501 Post Room	5	126	0	31	0	0	157	-74	0	0	0	-74	83
503 Printing Services	6.3	250	21	457	0	0	728	-728	0	0	0	-728	0
Service Total	11.3	376	21	488	0	0	885	-802	0	0	0	-802	83

^{**=} indicative FTE's

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Other	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£,000	£`000	£,000	£`000	£`000	£`000	£`000	£`000	£`000	£`000
262 Registrar - Births, Deaths & Marriages	7.08	255	0	10	0	0	265	-354	0	0	0	-354	-89
Service Total	7.08	255	0	10	0	0	265	-354	0	0	0	-354	-89

^{**=} indicative FTE's

Transformation

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Whole Council Redesign	Other	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£`000	savings £`000	£`000	£,000	£`000	£`000	£`000	£`000	£,000	£,000
850 Transformation	6.45	448	0	11	-120	0	339	-192	0	-113	0	-305	34
Service Total	6.45	448	0	11	-120	0	339	-192	0	-113	0	-305	34

^{**=} indicative FTE's

Customer Services Cabinet Member: Councillor Carter

Responsible Officer: Matthew Fairclough-Kay and Tara

Harris

Information Technology (ICT)

Information Communication Technology (ICT) is a central support service providing Information communications technology (ICT) business systems and software support and development to the Council, Council Members, integrated Care Organisation and other Joint Working agencies. The service provides:

- Technical support for the Councils ICT Infrastructure (Data/telephone Networks; Desktop PC's, Computer suite Server farm; Laptops, iPads and Printers;
- ICT network Security and Information Data security;
- Data backup and Disaster recovery.
- ICT Training
- ICT Service Desk function
- ICT application development and support of 200+ applications
- Public Access Channel and Systems Team (PACS) support and develop multiple back office systems for various service areas including Customer Services. The team are also responsible for the development and maintenance of the Intranet, Corporate website and a range of other departmental and partnership websites some of which generate income for the Authority.

Customer Services, Revenues & Benefits

The Call Centre manages telephone contact for a wide range of council services. This team also manages the main Reception at Torquay Town Hall which includes the switchboard service. Connections also respond to over half the enquiries received via the website.

The back office elements of the team consists of a number of teams to undertake the following:

- Administration and payment of Housing Benefit and Council Tax Support.
- Transactional activity relating to Council Tax and Business Rates (National Non Domestic Rates).
- Administration of the Discretionary Awards and Crisis Support Scheme.
- Appeals for all schemes processed by the department.
- Recovery of Council Tax, Business Rates and other debts.
- Preparation of the Housing Benefit Subsidy claim and completion of all Government returns for the department

Customer Services

2021/22 Budget Summary (*ATL)

ID	Service	Number of full time equivalent employees	Total Expenditure £`000	Total Income	Net Expenditure £`000
Info	rmation Technology (ICT)				
502	Information Technology	34.8	2,978	-35	54 2,624
504	Voice Network	0	88		-2 86
	ice Total	34.8	3,066	-3	356 2,710
ת Cus	tomer Services, Revenue and Benefits				
500	Customer Services	13.65	470	-1	11 459
403	Exchequer & Benefits	42	1,212	-74	472
406	Housing Benefits	0	42,200	-42,25	59 -59
409	Local Tax Collection	0	106	-52	29 -423
413	Social Fund	0	102	-10	0 0
Serv	ice Total	55.65	44,090	-43,6	641 449

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ID Service	Number of full time equivalent employees	Total Expenditure £`000	Total Income	Net Expenditure £`000
Total	90.45	47,156	-43,	997 3,159

Note: *ATL = 'Above the Line' budget is the net budget that an officer is responsible for, which excludes reallocated support services.

Information Technology (ICT)

ID Service	No of Staff (FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	IT Licence	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£,000	£`000	£`000	£,000	£,000	£`000	£`000	£`000	£`000	£,000	£`000
502 Information Technology	34.8	1,595	0	548	0	835	2,978	-310	0	-44	0	-354	2,624
504 Voice Network	0	0	0	88	0	0	88	-2	0	0	0	-2	86
Service Total	34.8	1,595	0	636	0	835	3,066	-312	0	-44	0	-356	2,710

^{** =} indicative FTE'S

Customer Services, Revenue and Benefits

ID Service	No of Staff (FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Social Fund	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£`000	£`000	£`000	£,000	£`000	£`000	£,000	£`000	£`000	£,000
500 Customer Services	13.65	443	0	27	0	0	470	-1	0	0	-10	-11	459
403 Exchequer & Benefits	42	1,116	0	96	0	0	1,212	0	-740	0	0	-740	472
406 Housing Benefits	0	0	0	42,200	0	0	42,200	0	-41,284	0	-975	-42,259	-59
409 Local Tax Collection	0	0	0	106	0	0	106	-327	-202	0	0	-529	-423
413 Social Fund လ	0	0	0	0	0	102	102	0	0	-102	0	-102	0
© S∰ice Total ♡1	55.65	1,559	0	42,429	0	102	44,090	-328	-42,226	-102	-985	-43,641	449

^{** =} indicative FTE'S

Business Services, Regeneration and Assets

Cabinet Members: Councillors Long and Morey

Responsible Officer: Kevin Mowat

Council Assets

This area of the budget covers the centralised repairs and maintenance of the Council assets. Working alongside the Council the Torbay Development Agency's Property Services Team, it provides a corporate/strategic overview and on-going estate management to ensure that all assets are identified, fit for purpose, in good condition, used efficiently, held at lowest cost and, where appropriate, that they provide a good return on investment.

The key outcomes include:

- Asset Management Planning
- Property Development (including Housing)
- Repairs and Maintenance Co-ordination Annual provision to support, on a prioritised basis, the repair and maintenance of the Council's assets.
- Compulsory Purchase Orders and Disposals
- Energy Management, Estate and Data Management
- Landlord & Tenant Act compliance
- Office Accommodation This service reflects the expenditure on the provision of office accommodation for the Council, including all direct running costs and the hiring of Public Rooms. Office accommodation includes Torquay Town Hall, Tor Hill House and Paignton Library Hub.

Culture, Events and Sport

This service co-ordinates, supports and develops the cultural sector in Torbay. Work carried by this department makes an economic impact on the Council area including cultural tourism through the facilitation of events on Council land and the delivery of some key events such as Torbay Air Show. The department works in an enabling and partnership role with cultural and arts groups, individuals and outside agencies including national bodies. The Sport section includes the Development of sport and physical activity as well as sporting infrastructure and facilities. The Torbay Velopark and Torbay Leisure Centre is directly operated by Parkwood Leisure.

Torre Abbey is a designated museum and is directly managed and funded by Torbay Council. Any annual grant support to Torquay Museum and Brixham Museum is included. The Council also utilises the Archives Service at the Devon Records Office currently managed by the Devon and Somerset Heritage Trust. Contractual payments associated with the management agreements for the Princess Theatre are also included here.

Land Drainage and Flood Prevention

Key functions of the Engineering Services & Land Drainage Team include:

- Land drainage and flood prevention
- Urban design
- Structural design
- Cliffs and defences
- Development control support
- Building control support
- Civil engineering design and consultancy for revenue and capital schemes. This includes both internal and external clients
- Management of the Councils coastal and inland cliffs, sea defences and abandoned landfill sites

Torbay Council has a statutory responsibility under the Flood and Water Management Act 2010 for preparing and putting in place strategies for managing flood risk from groundwater, surface water and ordinary watercourses.

The Engineering Services team also supports a wide range of projects across Torbay, for example:

- Production of local flood risk management strategies (in line with national guidance)
- Undertaking the Flood Study for Torquay including the flood alleviation scheme for the town centre
- Identifying flood alleviation works in Torbay and undertaking project appraisal reports for these schemes in order to secure flood defence grant in aid funding from the Environment Agency in order to undertake these schemes.
- Statutory consultee for surface water issues on planning applications.

Management Support and Commissioning

This section of the budget covers management and support across a number of front line services. Included in this team are analytical staff that complete the statutory returns for the department. The concessionary fares officer also sits within this team.

This section also covers administration of Chairman of the Council, and contract management of Riviera International Conference Centre and Torbay Coast and Countryside Trust.

Parking Services

Parking services facilitates the provision of 39 car parks that are managed across Torbay containing 7,580 car parking spaces and 830 spaces on the highway serviced by parking meters, management and securing of car parks and lifts in multi storey car parks, cash collection is undertaken daily from pay and display parking machines and on street meters. Traffic regulation orders, abandoned vehicles, enforcement of parking restrictions for on and off street parking, appeal services as per Traffic Management Act 2008 and car park permits.

Public Toilets

Toilets in Torbay are managed by an external contractor, Healthmatic. They are responsible for the day-to-day cleaning and maintenance of the toilets.

Regeneration and Asset Management

The budget includes the payment by the Council to Torbay Development Agency Limited as a "core fee" for a number of services, in particular Asset Management. The payment includes an annual grant from the (former) Regional Development Agency also for strategic economic regeneration.

The economic outcomes relate to:

- Creating jobs
- Raising Gross Value Added
- Attracting investment
- Generating growth
- Asset management

TDA delivers a range of professional services including:

- Asset, Estates & Facilities Management
- Economic Development
- Property Services including engineering, project management, mechanical and electrical engineering

The heading also includes the costs and income from regeneration properties such as at Fleet Walk Shopping Centre, White Rock and the proposed solar farms and budgets relating to Future High Street Fund and Town Deal.

Strategic Commissioning Role

- Regeneration and Asset Management
- Bid Levy Payable on Council Properties
- Sea Fisheries

Tor Bay Harbour Authority

This service provides the Council's obligations as a statutory and competent harbour authority which includes inter alia:

- Maintenance and operation of a safe and efficient harbour
- Lighting and buoying responsibilities as a Local Lighthouse Authority
- Environmental protection and nature conservation
- A duty to conserve, maintain and improve the harbour and services/facilities therein

It aims to maintain the harbour fabric within the available resources in order to protect and enhance, where appropriate, the natural and built environment of the Bay. It provides mooring facilities and other marine services to the local community and manages the harbour estate efficiently and acts as a responsible landlord.

This area of the business unit also includes beach management and resort services including services such as beach huts.

Waste, Cleansing and Natural Environment

The key functions of the area of the business unit are to ensure that Torbay's household waste is collected, transferred and sent for recycling or disposal. Cleansing and waste collection is mainly provided through SWISCo, the Council's arms length company and includes: street sweeping and Litter Bin Service, Fly tipping and discarded needle collection, Domestic Household Refuse Collection Service. Waste ministration and education, Recycling and food waste collection, Household Waste Recycling Centre and Transfer Station.

The waste disposal service also includes treatment of residual waste via the energy from waste plant in Plymouth, in partnership with Devon County Council and Plymouth City Council.

The department also provides advice to members, the public, local groups and organisations and ensures the Council is compliant with legislation.

This section of the budget covers park management, development and grounds maintenance including verges, arboriculture/woodland management, allotments, children's play areas and dog bins.

Business Services, Regeneration and Assets

2021/22 Budget Summary (*ATL)

ID	Service	Number of full time equivalent	Total Expenditure	Total Income	Net Expenditure
		employees**	£,000	£,000	£,000
Co	ouncil Assets				
350	Centralised Repair & Maintenance	0	1,436		-6 1,430
355	5 Leased Properties	0	188	-9 ⁻	11 -723
၂ 356 ရရ (၁) 356	Office Accommodation	0	1,765	-22	29 1,536
	rvice Total	0	3,389	-1,1	146 2,243
Cu	Ilture, Events and Sport				
551	1 Events	4.8	942	-10	08 834
565	5 Sport	2.71	488	-5 ⁻	19 -31
566	Theatres & Public Entertainment	0	80		12 68
560	7 Torre Abbey inc Museums	11.93	693	-32	25 368
Ser	rvice Total	19.44	2,203	-9	964 1,239

	ID	Service	Number of full time equivalent employees**	Total Expenditure £`000	Total Income	Ne Expen	
l	Lan	d Drainage & Flood Prevention					
	352	Land Drainage	0	121		0	121
- ;	Serv	ice Total	0	121		0	121
	Man	agement, Support and Commissioning					
Page	571	Chairman of the Council	0	17		0	17
\odot	564	Management (JOT) & Adminstration		134		70	64
	303	Operational Support & Admin	12.74	360		0	360
	412	Riviera International Centre	0	500		0	500
	580	Torbay Coast and Countryside Trust	0	203		0	203
;	Serv	ice Total	12.74	1,214		-70	1,144
I	Park	king Services					
	802	Car Parking - Enforcement	23.7	883	-9	94	-111

	ID	Service	Number of full time equivalent	Total Expenditure	Total Income E	Net expenditure
			employees**	£,000	£,000	£,000
	804	Car Parking - Off Street Parking	6.55	1,007	-4,845	-3,838
	803	Car Parking - On Street Parking	0	224	-1,760	-1,536
-	Servi	ice Total	30.25	2,114	-7,59	9 -5,485
	Pub	lic Toilets				
D	562	Public Toilets (Operations)	0	521	-145	376
age (358	Public Toilets (Repairs and Maintenance)	0	21	0	21
65	Servi	ice Total	0	542	-14	5 397
	Reg	eneration & Asset Management				
	569	Bid Levy payable on Council Properties		26	0) 26
	353	Fleet Walk Shopping Centre	0	1,984	-1,984	0
	351	Regeneration & Asset Management	0	1,422	0	1,422
	359	Regeneration Properties	0	909	-764	145

ID Service		Number of full time equivalent	Total Expenditure	Total Income	Net Expenditure
		employees**	£,000	£,000	£,000
Service Tota	al	0	4,341	-2,7	48 1,593
Tor Bay H	arbour Authority				
801 Beach	Services	3.6	863	-94	6 -83
	y Harbour Authority	20.6	3,476	-3,47	6 0
Service Tota	al	24.2	4,339	-4,4	22 -8:
Waste, Cle	eansing and Natural Environment				
563 Recrea	tion and Landscape	0	1,965	-49	9 1,466
568 Seafror	nt Illuminations	0	142	-2	0 122
572 Street (Cleansing	0	1,742		0 1,742
573 Waste	Collection		4,698	-2	4 4,674
574 Waste	Disposal	0	5,496	-1,19	4 4,302
Service Tota	al	0	14,043	-1,7	37 12,306

ID Service	Number of full time equivalent employees**	Total Expenditure £`000	Total Income £`000	Net Expenditure £`000	
Total	86.63	32,306	-18,8	331 13,475	

Note: *ATL = 'Above the Line' budget is the net budget that an officer is responsible for, which excludes reallocated support services **= indicative FTE's

Council Assets

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Reserves / Capital	Other	Total Expenditure (*ATL)	Rental Income	Other	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£,000	£,000	£,000	£`000	£,000	£`000	£`000	£,000	£`000	£`000	£`000	£`000
350 Centralised Repair & Maintenance	0	0	1,376	60	0	0	1,436	0	-6	0	0	-6	1,430
355 Leased Properties	0	0	134	44	10	0	188	-867	-44	0	0	-911	-723
356 Office Accommodation	0	27	983	711	44	0	1,765	-219	-10	0	0	-229	1,536
Service Total	0	27	2,493	815	54	0	3,389	-1,086	-60	0	0	-1,146	2,243

Culture, Events and Sport

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Other	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£`000	£`000	£`000	£,000	£,000	£`000	£`000	£`000	£,000	£`000
551 Events	4.8	150	1	791	0	0	942	-108	0	0	0	-108	834
565 Sport	2.71	103	220	165	0	0	488	-494	-25	0	0	-519	-31
566 Theatres & Public Entertainment	0	0	0	80	0	0	80	-12	0	0	0	-12	68
560 Torre Abbey inc Museums	11.93	363	5	225	100	0	693	-325	0	0	0	-325	368
S eru ice Total လ	19.44	616	226	1,261	100	0	2,203	-939	-25	0	0	-964	1,239

© O**= indicative FTE's

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Env Agency Precept	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£,000	£,000	£`000	£`000	£`000	£`000	£`000	£,000	£`000	£`000	£,000
352 Land Drainage	0	0	26	0	0	95	121	0	0	0	0	0	121
Service Total	0	0	26	0	0	95	121	0	0	0	0	0	121

Management, Support and Commissioning

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Other	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£`000	£`000	£`000	£`000	£`000	£,000	£`000	£`000	£`000	£`000
571 Chairman of the Council	0	5	0	12	0	0	17	0	0	0	0	0	17
564 Management (JOT) & Adminstration		107	0	27	0	0	134	-50	0	-10	-10	-70	64
303 Operational Support & Admin	12.74	326	0	34	0	0	360	0	0	0	0	0	360
412 Riviera International Centre	0	0	0	400	0	100	500	0	0	0	0	0	500
580 Torbay Coast and Countryside Trust	0	0	0	203	0	0	203	0	0	0	0	0	203
© Sevice Total ✓	12.74	438	0	676	0	100	1,214	-50	0	-10	-10	-70	1,144

^{**=} indicative FTE's

Parking Services

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Other	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000
802 Car Parking - Enforcement	23.7	609	20	243	11	0	883	-994	0	0	0	-994	-111
804 Car Parking - Off Street Parking	6.55	151	285	571	0	0	1,007	-4,845	0	0	0	-4,845	-3,838
803 Car Parking - On Street Parking	0	0	9	171	44	0	224	-1,760	0	0	0	-1,760	-1,536
Service Total	30.25	760	314	985	55	0	2,114	-7,599	0	0	0	-7,599	-5,485

ag**= indicative FTE's

Public Toilets

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Other	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£`000	£`000	£`000	£,000	£`000	£`000	£,000	£`000	£`000	£`000
562 Public Toilets (Operations)	0	0	1	417	0	103	521	-141	0	0	-4	-145	376
358 Public Toilets (Repairs and Maintenance)	0	0	21	0	0	0	21	0	0	0	0	0	21
Service Total	0	0	22	417	0	103	542	-141	0	0	-4	-145	397

Regeneration & Asset Management

ID Service	No of Staff (**FTE)	Supplies & Services	Contribut'n to Reserves	Capital costs	Asset Managemt Fee	RDA Grant	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Rental	Total Income (*ATL)	Net Expenditure (*ATL)
		£,000	£`000	£`000	£,000	£`000	£,000	£`000	£`000	£,000	£`000	£`000	£,000
569 Bid Levy payable on Council Properties		26	0	0	0	0	26	0	0	0	0	0	26
353 Fleet Walk Shopping Centre	0	442	637	805	100	0	1,984	-688	0	-12	-1,284	-1,984	0
351 Regeneration & Asset Management	0	250	0	0	853	319	1,422	0	0	0	0	0	1,422
359 Regeneration Properties	0	511	0	398	0	0	909	0	0	-99	-665	-764	145
T Service Total	0	1,229	637	1,203	953	319	4,341	-688	0	-111	-1,949	-2,748	1,593

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Tor Bay Harbour Authority

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Other	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£,000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000
801 Beach Services	3.6	97	322	264	0	180	863	-946	0	0	0	-946	-83
800 Tor Bay Harbour Authority	20.6	667	706	2,063	40	0	3,476	-3,476	0	0	0	-3,476	0
Service Total	24.2	764	1,028	2,327	40	180	4,339	-4,422	0	0	0	-4,422	-83

^{**=} indicative FTE's

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Waste, Cleansing and Natural Environment

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	PFI Contract	Total Expenditure (*ATL)	Fees, Charges & Sales	PFI Credits	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£,000	£`000	£,000	£,000	£`000	£`000	£`000	£`000	£,000	£`000	£,000	£`000
563 Recreation and Landscape	0	0	702	1,242	21	0	1,965	-499	0	0	0	-499	1,466
568 Seafront Illuminations	0	0	93	49	0	0	142	-20	0	0	0	-20	122
572 Street Cleansing	0	0	0	1,742	0	0	1,742	0	0	0	0	0	1,742
573 Waste Collection		0	0	4,698	0	0	4,698	-24	0	0	0	-24	4,674
Waste Disposal	0	0	9	4,250	0	1,237	5,496	-3	-1,191	0	0	-1,194	4,302
Servlice Total	0	0	804	11,981	21	1,237	14,043	-546	-1,191	0	0	-1,737	12,306

^{**=} indicative FTE's

Investment Properties

Cabinet Member: Councillor Cowell **Responsible Officer:** Kevin Mowat

Investment Properties

This refers to properties purchased for investments returns. Includes Wren Park in Torquay, Gadeon House in Exeter, Amazon Distribution Centre in Exeter, Bookers in Didcot, Crown Records, Exeter, Fugro House in Wallingford, Tesco in Ferndown, Kingsnorth at Medway, Woodwater House in Exeter, Twyver House in Gloucester, The Range at Babbacombe, Travelodge in Chippenham, Factory at Lucklow Road, Bodmin and the Odeon Cinema, Taunton. Also this heading includes historic investment properties such as Torquay Golf Course, Waterside caravan park and Unit 3 Riviera Way.

Business Services, Regeneration Investment Properties

2021/22 Budget Summary (*ATL)

ID :	Service	Number of full time equivalent	Total Expenditure	Total Income	Net Expenditure
		employees	£`000	£,000	£`000
Inve	stment Properties				
852	Investment Fund		9,421	-13,7	53 -4,33
851	Investment Properties (other)		62	-30	30 -30
Servi	ce Total		9,483	-14,	122 -4,6
Total			9,483	-14,1	22 -4,65

Note: *ATL = 'Above the Line' budget is the net budget that an officer is responsible for, which excludes reallocated support services

Investment Properties

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Capital Costs	Contribut'n to Reserves	Total Expenditure (*ATL)	Rental Income	Other	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£,000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£,000	£`000
852 Investment Fund		0	5	80	8,045	1,291	9,421	-12,989	-246	-518	0	-13,753	-4,332
851 Investment Properties (other)		0	0	0	62	0	62	-369	0	0	0	-369	-307
Service Total		0	5	80	8,107	1,291	9,483	-13,358	-246	-518	0	-14,122	-4,639

Planning and Transport

Cabinet Member: Councillor Morey
Responsible Officer: David Edmondson

Building Control

The Building Control statutory service is a cost recovery fee earning service which sets charges to recover the actual costs for carrying out the main building regulation function. Through a variety of legislation, the service administers and enforces a framework of national technical standards covering the design, construction, extension, adaptation and use of all types of buildings frequented by people. These standards also include provisions for: structural stability, fire protection, means of escape in case of fire, drainage, sound insulation, and ventilation.

Building Control is a statutory service, which regulates the built environment. This includes the health, safety, welfare and convenience of persons in and around buildings, the provision of access and facilities for persons with disabilities and the conservation of fuel and energy.

Concessionary Fares

Torbay Council operates a concessionary travel scheme under powers given to the Council as a Travel Concession Authority (TCA) that are primarily contained within the Transport Act 1985, the Transport Act 2000, the Travel Concession (Eligibility) Act 2002, and the Concessionary Bus Travel Act 2007. These are national, statutory schemes.

The scheme provides a travel facility for persons of or above a certain age or who have a long term or permanent disability which affects their ability to get around. This facility lets them travel freely on services starting between 9:30 and 23:00 during weekdays, or all day on weekends and public holidays, on participating services. A negotiated cost per trip is paid to the operators by the council each month based on the number of trips taken.

Spatial Planning

Spatial Planning is responsible for regulating the construction of the built environment whilst promoting sustainable development. The service is also responsible for dealing with planning applications, appeals and enforcement, planning services and also incorporates Land Charges. Strategic Planning covers the statutory and advisory role of Strategic and Local Planning, Transportation and Environmental Policy / Sustainability. This includes preparation of input into the South West Regional Spatial Strategy, the Council's Local Development Framework, Local Transport Plan, Transport delivery reports, Climate Change, Sustainable Energy and other strategic plans and policies plus associated policy implementation and research, monitoring and project management.

Highways

This section of the budget provides statutory duty in discharging the Council's Highway Authority functions in managing and maintaining the highway network, street lighting and public rights of way. This includes road maintenance, restructuring, resurfacing and surface dressing. It is also responsible for the control and movement of vehicles, development and implementation of transport policies and schemes in support of the Local Transport Plan, also improving road safety which includes school crossing patrols.

Planning and Transport

2021/22 Budget Summary (*ATL)

ID	Service	Number of full time equivalent employees**	Total Expenditure £`000	Total Income	Net Expend	iture
Bu	ilding Control					
650	Building Control	7.12	364	-3	21	43
∪ ^{Ser}	vice Total	7.12	364	-	321	43
Co Co Co	ncessionary Fares					
∞ ₆₅₁	Concessionary Fares	0	4,037		-8	4,029
Ser	vice Total	0	4,037		-8	4,029
Spa	atial Planning					
654	Climate Change	0	163	-	23	140
652	2 Strategic Planning	8.4	550	-1	63	387
653	B Development & Planning Services	23.3	1,141	-9	80	161
Ser	vice Total	31.7	1,854	-1,	166	688

	ID	Service	Number of full time equivalent employees**	Total Expenditure £`000	Total Income	Net Expenditu £`000	
	Higl	nways					
	581	Highways - Winter Maintenance	0	142		0	142
	576	Street Lighting		938		0	938
	579	Highways - Structures	0	37		0	37
	561	Road Safety & School Crossing Patrols	0	83	-	83	0
	557	Highways - Roads	0	285	-1	88	97
P	556	Highways - Cyclical Maintenance	0	908		0	908
age	555	Highways - Rechargeable Works	0	72	-3	03	-231
83	553	Highways - Network Co-ordination	0	854	-2	96	558
	570	Transport Co-Ordination		39	-	39	0
	Serv	ice Total	0	3,358		909	2,449
	Total		38.82	9,613	-2,4	104	7,209

Note: *ATL = 'Above the Line' budget is the net budget that an officer is responsible for, which excludes reallocated support services **- Indicative FTE's

Building Control

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Other	Total Expenditure (*ATL)	Fees, Charges & Sales		Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£,000	£,000	£,000	£,000	£`000	£,000	£`000	£`000	£,000	£`000	£`000	£,000
650 Building Control	7.12	338	0	26	0	0	364	-321	0	0	0	-321	43
Service Total	7.12	338	0	26	0	0	364	-321	0	0	0	-321	43

^{**=} indicative FTE's

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Concessionary Fares

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Other	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£,000	£,000	£`000	£,000	£`000	£,000	£`000	£`000	£`000	£`000	£`000	£`000
651 Concessionary Fares	0	0	0	4,037	0	0	4,037	-8	0	0	0	-8	4,029
Service Total	0	0	0	4,037	0	0	4,037	-8	0	0	0	-8	4,029

Spatial Planning

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Local Plan	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£`000	£`000	£`000	£,000	£`000	£`000	£`000	£`000	£`000	£,000
654 Climate Change	0	50	0	113	0	0	163	0	0	-23	0	-23	140
653 Development & Planning Services	23.3	1,074	0	67	0	0	1,141	-980	0	0	0	-980	161
652 Strategic Planning	8.4	382	0	98	0	70	550	-22	0	-141	0	-163	387
Service Total	31.7	1,506	0	278	0	70	1,854	-1,002	0	-164	0	-1,166	688

ນ**= indicative FTE's ຕ ຕ ວ

Highways

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Other	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Section 38 Income	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£`000	£`000	£`000	£,000	£`000	£`000	£`000	£`000	£`000	£`000
556 Highways - Cyclical Maintenance	0	0	90	818	0	0	908	0	0	0	0	0	908
553 Highways - Network Co- ordination	0	0	0	854	0	0	854	-296	0	0	0	-296	558
555 Highways - Rechargeable Works	0	0	72	0	0	0	72	-144	0	0	-159	-303	-231
557 Highways - Roads	0	0	0	285	0	0	285	-188	0	0	0	-188	97
579 Highways - Structures လ	0	0	2	35	0	0	37	0	0	0	0	0	37
Maintenance	0	0	0	142	0	0	142	0	0	0	0	0	142
561 Road Safety & School Crossing Patrols	0	0	0	83	0	0	83	-83	0	0	0	-83	0
576 Street Lighting		0	352	454	0	132	938	0	0	0	0	0	938
570 Transport Co-Ordination		30	0	9	0	0	39	-15	-24	0	0	-39	0
Service Total	0	30	516	2,680	0	132	3,358	-726	-24	0	-159	-909	2,449

^{**=} indicative FTE's

Finance

Cabinet Member: Councillor Cowell

Responsible Officer: Martin Phillips

Budgets Held Centrally

There are a number of budgets which are held centrally these include:

Pension deficit which is the annual cash payment Council is required to make to the Local Government Pension Scheme pension fund in relation to past employees, and

Pension enhancements which are the ongoing costs of historic awards of discretionary pensions including the Council's contribution to Devon County Council's pre 1998 awards

Corporate Management includes subscriptions such as the Local Government Association. For 2021/22 includes one off use of reserves and an allocation to Childrens Social care from the increased social care grant

Financial Services and Internal Audit

Financial Services is responsible for the co-ordination and planning of the Council's budget, financial statements, financial advice, creditor payments and cashiers. Services include – Closure of Accounts including production of statement of accounts; Budget and Resource Planning and Preparation; Budget Monitoring; Treasury Management; Capital Planning- resourcing and monitoring; Technical Advice (including VAT) and Major Project work; submission of Statutory Returns and Grant Claims; Provision of brought back service to Schools; Financial Systems; anti-fraud and anti-money laundering function; procurement, commissioning and contract management service.

The Council's internal audit function is provided by the Devon Audit Partnership, a joint service with Devon County and Plymouth City Councils.

Grant Income and Contingencies

This area of the budget contains a number of cross cutting Council budgets including contingencies for service pressures including, for 2021/22, the financial impact of COVID19 and number of grants including in 2021/22 one off COVID19 funding.

Treasury Management

This area of the budget reflects the costs of borrowing to support capital expenditure, both interest paid and repayment of principal (Minimum Revenue Provision), interest earnt on cash balances, principal and interest costs of PFI projects offset by PFI Credits from government, treasury charges including bank charges and other income from services for supported borrowing, investment properties and bank charges.

Finance

2021/22 Budget Summary (*ATL)

ID	Service	Number of full time equivalent	Total Expenditure	Total Income	Net Expenditure
		employees**	£,000	£,000	£,000
Bud	lgets held Centrally				
401	Corporate Management	0	902	-1,0	00 -98
404	External Audit Fees	0	153		0 153
410 2	Pension Costs	0	1,602	-	30 1,572
_	ice Total	0	2,657	-1,	030 1,62
Fina	ancial Services & Internal Audit				
405	Financial Services	44	1,869	-2	34 1,635
408	Internal Audit	0	186	-	23 163
415	Procurement, Commission and contract management	15.75	439	-1	19 320
Serv	ice Total	59.75	2,494	;	376 2,11

ID	Service	Number of full time equivalent employees**	Total Expenditure £`000	Total Income	Net Expenditure £`000
Gra	ant Income and Contingencies		2 000	£ 000	£ 000
400	Corporate Issues	0	3,355	-12,48	88 -9,133
420	NNDR Devonwide Pilot	0	0	-70	00 -700
421	Public Health Grant		0	-9,68	88 -9,688
Serv	vice Total	0	3,355	-22,8	876 -19,52
Tre	asury Management				
402	Debt - (Principal & Interest)	0	19,645	-12,9	16 6,729
407	Interest & Treasury Charges	0	468	-1,00	37 -569
Serv	vice Total	0	20,113	-13,9	953 6,16
Tota	ıl	59.75	28,619	-38,2	235 -9,610

Note: *ATL = 'Above the Line' budget is the net budget that an officer is responsible for, which excludes reallocated support services **= Indicative FTE's

Budgets held Centrally

ID Service	No of Staff (**FTE)	Pension Deficit	Pension Enhancemen	Supplies ts & Services	Contribut'n to Reserves	Employee Direct Costs	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£,000	£`000	£`000	£`000	£`000	£,000	£`000	£,000	£,000	£`000	£`000	£`000
401 Corporate Management	0		0 0	862	0	40	902	0	0	-1,000	0	-1,000	-98
404 External Audit Fees	0		0 0	153	0	0	153	0	0	0	0	0	153
410 Pension Costs	0	44	1,150	7	0	0	1,602	0	0	0	-30	-30	1,572
Service Total	0	44	I5 1,150	1,022	0	40	2,657	0	0	-1,000	-30	-1,030	1,627

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Financial Services & Internal Audit

ID Service	No of Staff (**FTE)	Employee Direct Costs	Premises	Supplies & Services	Contribut'n to Reserves	Other	Total Expenditure (*ATL)	Fees, Charges & Sales	Govern't Grant Income	Contribut'n from Reserves	Other	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£,000	£`000	£`000	£`000	£,000	£`000	£`000	£`000	£`000	£`000	£`000
405 Financial Services	44	1,678	0	191	0	0	1,869	-234	0	0	0	-234	1,635
408 Internal Audit	0	0	0	186	0	0	186	-23	0	0	0	-23	163
415 Procurement, Commission and contract management	15.75	434	0	5	0	0	439	-119	0	0	0	-119	320
Service Total	59.75	2,112	0	382	0	0	2,494	-376	0	0	0	-376	2,118

Grant Income and Contingencies

ID Service	No of Staff (**FTE)	Pay related	Contingency	Other	COVID19	General Fund Contrbn	Total Expenditure (*ATL)	COVID Grant Income	Govern't Grant Income	NNDR Pool	Marine, Printing & Public Health	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000
400 Corporate Issues	0	584	596	10	1,665	500	3,355	-4,112	-6,879	0	-1,497	-12,488	-9,133
420 NNDR Devonwide Pilot	0	0	0	0	0	0	0	0	0	-700	0	-700	-700
421 Public Health Grant		0	0	0	0	0	0	0	-9,688	0	0	-9,688	-9,688
Service Total	0	584	596	10	1,665	500	3,355	-4,112	-16,567	-700	-1,497	-22,876	-19,521

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Treasury Management

ID Service	No of Staff (**FTE)	Interest Paid		pplies & Co Services to	ntribut'n Tr Reserves In	ansfer to vestments	Total Expenditure (*ATL)	Interest Received	Govern't Grant Income	Contribut'n from Reserves	Capital from Services	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£`000	£`000	£`000	£`000	£`000	£`000	£,000	£`000	£`000	£`000
402 Debt - (Principal & Interest)	0	12,114	7,521	0	10	0	19,645	0	-922	0	-11,994	-12,916	6,729
407 Interest & Treasury Charges	0	0	0	222	0	246	468	-1,037	0	0	0	-1,037	-569
Service Total	0	12,114	7,521	222	10	246	20,113	-1,037	-922	0	-11,994	-13,953	6,160

Sources of Funding

2021/22 Budget Summary (*ATL)

ID Service	Number of full time equivalent	Total Expenditure	Total Income	-	
	employees**	£`000	£,000	£,000	
Sources of Funding					
600 Sources of Finance	0	1,357	-116,82	9 -115,472	
Service Total	0	1,357	-116,8	29 -115,47	
Total	0	1,357	-116,8	29 -115,47	

Note: *ATL = 'Above the Line' budget is the net budget that an officer is responsible for, which excludes reallocated support services **= indicative FTEs

Sources of Funding

ID Service	No of Staff (**FTE)		Council Tax Deficit	NNDR Deficit		Reserve Movem't	Total Expenditure (*ATL)	Council Tax	Revenue Support Grant	NNDR	NHB, LCTS & other grants	Total Income (*ATL)	Net Expenditure (*ATL)
		£`000	£`000	£`000	£`000	£,000	£,000	£`000	£,000	£`000	£`000	£,000	£`000
600 Sources of Finance	0	0	1,729	190	0	-562	1,357	-74,607	-6,562	-33,712	-1,948	-116,829	-115,472
Service Total	0	0	1,729	190	0	-562	1,357	-74,607	-6,562	-33,712	-1,948	-116,829	-115,472